



Quality and Me: Lessons from an Evolving Life

Philip B. Crosby

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Hailed by Time magazine as the "leading evangelist of quality," Philip Crosby has emerged as one of the century's greatest management thinkers. Now, in this autobiography, the person most responsible for the quality revolution in American business shares the ideas and insights he's gathered over the course of an eventful, forty-year career. A talented storyteller, Crosby recounts his years as vice president of ITT, his working relationship with the legendary Harold Geneen, and the launch--and re-launch--of his own consulting practice. Quality and Me is an intimate, informative portrait of the man who changed the way quality management is practiced today.



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